JUN 1 8 2002 8

Attorney Doubet No.: 42390.P9765x2



**Patent** 

1H 5/B

## <u>IN THE UNITED STATES PATENT AND TRADEMARK OFFICE</u>

In Re Application of:

Art Unit: 2152

Anderson, et al.

Serial No.: 10/039,960

Filed: December 31, 2001

For: METHOD AND APPARATUS FOR

MESSAGE ESCALATION BY

DIGITAL ASSISTANTS

Art Unit: 2152

Examiner: Unassigned

DIGITAL ASSISTANTS

Assistant Commissioner for Patents Washington, D.C. 20231

RECEIVED

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Technology Center 2100

## **PRELIMINARY AMENDMENT**

Sir:

Applicant respectfully requests the Examiner to enter the following amendments.

### **IN THE CLAIMS**

Please amend the following claims as presented, below, in clean-unmarked format:

30. (Amended) The computer readable medium of claim 29, wherein determining the level of importance of the event to the first person comprises

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PTO/SB/21 (08-00)

Under the Papersonk Reducti	ct of 1995, no persor	ns are required to re	U.S. Patent and Tradem espond to a collection of information	ark Office: U.S. DEPARTMENT OF COMMERCE on unless it displays a valid OMB control number.		
- Cha			Application Number	10/039,960		
TRA	TIMENA	<b>TAL</b>	Filing Date	12/31/2001		
FORM		First Named Inventor	Andrew V. Andeson et al.			
(to be used for a	all correspondence afte	er initial filing)	Group Art Unit	2152		
			Examiner Name	Unknown		
Total Number	of Pages in This Subm	nission 7	Attorney Docket Number	42390.P9765X2		
		ENCL	OSURES (check	all that apply)		
Fee Transmittal For Fee Attached Fee Attached Amendment / Reply After Final Affidavits/de  Extension of Time F  Express Abandonm Information Disclos Certified Copy of Pr Document(s) Response to Missin Incomplete Applicat	eclaration(s) Request ment Request ure Statement mority og Parts/ tion	Drawing Licensin Petition Petition Provisio Change Address Termina Reques	to Convert to a nal Application of Correspondence	After Allowance Communication to Group Appeal Communication to Board of Appeals and Interferences Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) Proprietary Information Status Letter Other Enclosure(s) (please identify below):  RECEIVED JUN 2 5 2002 Technology Center 210		
Response to Missing Parts under 37 CFR 1.52 or 1.53						
	SIGNATU	IRE OF APPLI	CANT, ATTORNEY, OR A	AGENT RECEIVED		
Firm or Individual name	Mark V. Seele	у		JUL 0 3 2002		
Signature	7-16	arl	Lule	GROUP 360		
Date			. 06/10/2002			
			ATE OF MAILING			
I hereby certify that this cormail in an envelope address	respondence is being sed to: Commissioner	deposited with th for Patents, Was	e United States Postal Service hington, DC 20231 on this da	ce with sufficient postage as first class ate:  June 10, 2002		
Typed or printed name	Mark V. Seel	ey				
		1 /				

Signature

Date

Date

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# for FY 2002

Patent fees are subject to annual revision.

**TOTAL AMOUNT OF PAYMENT** 

0.00 (\$)

C	omplete if Known
Application Number	10/039,960
Filing Date	12/31/2001
First Named Inventor	Andrew V. Anderson et al.
Examiner Name	Unknown
Group Art Unit	2152
Attorney Docket No.	42390.P9765X2

METHOD OF PAYMENT	FEE CALCULATION (continued)				
The Commissioner is hereby authorized to charge indicated fees and credit any overpayments to:	3. ADDITIONAL FEES				
Deposit	Large Small Entity Entity				
Account Number 50-0221	Fee Fee Fee Fee Code (\$) Code (\$)	Fee Paid			
Account Intel Corporation	105 130 205 65 Surcharge - late filing fee or oath				
Name Charge Any Additional Fee Required	127 50 227 25 Surcharge - late provisional filing fee or cover sheet	] ]			
Under 37 CFR 1.16 and 1.17	139 130 139 130 Non-English specification				
Applicant claims small entity status. See 37 CFR 1.27	147 2,520 147 2,520 For filing a request for ex parte reexam	ination			
2. Payment Enclosed:	112 920° 112 920° Requesting publication of SIR prior to				
Check Credit card Money Other	Examiner action 113 1,840* 113 1,840* Requesting publication of SIR after				
FEE CALCULATION	Examiner action D				
1. BASIC FILING FEE	115 110 215 55 Extension for reply within first man	ニ <del>℧ℇ℻</del> ℍ⅃			
Large Entity Small Entity Fee Fee Fee Fee Description	116 400 216 200 Extension for reply within second month				
Code (\$) Code (\$) Fee Paid	117 920 217 460 Extension for reply within third month	JUN 2 5 2002			
101 740 201 370 Utility filing fee	118 1,440 218 720 Extension for reply within fourth month				
106 330 206 165 Design filing fee	128 1,960 228 980 Extension for reply within fifth metal	1010 gy Center 2			
107 510 207 255 Plant filing fee	119 320 219 160 Notice of Appeal	F			
108 740 208 370 Reissue filing fee	120 320 220 160 Filing a brief in support of an appeal				
114 160 214 80 Provisional filing fee	121 280 221 140 Request for oral hearing				
SUBTOTAL (1) (\$) 0.00	138 1,510 138 1,510 Petition to institute a public use proceed	ing			
2. EXTRA CLAIM FEES	140 110 240 55 Petition to revive - unavoidable	<b>├</b>			
Fee from	141 1,280 241 640 Petition to revive - unintentional				
Extra Claims below Fee Paid  Total Claims20** = X =	142 1,280 242 640 Utility issue fee (or reissue)	1-41			
Independent 3** = Y	143 460 243 230 Design issue fee 144 620 244 310 Plant issue fee				
Claims Autiple Dependent					
montplo popolitacint	122 130 122 130 Petitions to the Commissioner				
Large Entity Small Entity	123 50 123 50 Processing fee under 37 CFR 1.17(q)				
Fee Fee Fee Fee Description	126 180 126 180 Submission of Information Disclosure St	mt			
Code (\$) Code (\$) 103 18 203 9 Claims in excess of 20	581 40 581 40 Recording each patent assignment per property (times number of properties)	<b>3</b>			
102 84 202 42 Independent claims in excess of 3	146 740 246 370 Filing a submission after final rejection (37 CFR § 1.129(a))				
104 280 204 140 Multiple dependent claim, if not paid	149 740 249 370 For each additional invention to be				
109 84 209 42 ** Reissue independent claims over original patent	examined (37 CFR § 1.129(b))	<u> </u>			
110 18 210 9 ** Reissue claims in excess of 20	179 740 279 370 Request for Continued Examination (RC	E)			
and over original patent	169 900 169 900 Request for expedited examination of a design application				
SUBTOTAL (2) (\$) 0.00	Other fee (specify)				
**or number previously paid, if greater; For Reissues, see above	*Reduced by Basic Filing Fee Paid SUBTOTAL (3)	) 0.00			

SUBMITTED BY				Complete (if applicable)		
Name (Print/Type)	Mark V. Seeley	1	Registration No. (Attorney/Agent) 32,299	Telephone	408-765-7382	
Signature	Me	L.	leel	Date	06/10/2002	

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